

**Wiltshire Council Strategic Risk Register  
2019/20 Quarter One (at 30 June 2019)**

There are significant challenges for Wiltshire Council as it looks to build stronger communities, grow the county's economy and protect the vulnerable. The Strategic Risk Register reflects these challenges.

The Strategic Risk Register draws together information recorded on risk registers of individual services across Wiltshire Council.

Information that has significance across the council as a whole is displayed in two categories on the Strategic Risk Register.

1. Critical service risks: significant risks that sit in a single service but which, should they become an issue, will have a significant impact on the council as a whole.
2. Composite strategic risks: where similar risks exist in a number of different services which would not have a significant impact on the organisation on their own but put together represent a significant impact. These risks are compiled into a single strategic composite risk and included within the strategic risk register. These risks are scored by reviewing the service component risks.

Each risk is fully defined by the responsible service (who assess the cause, event and effect that make up the identified risk).

Each risk is scored for impact and likelihood to give an overall score. A risk is scored twice; firstly, as inherent (the current level of risk) and then as residual (the risk as it would be once all mitigating actions are in place).

The progress towards implementing mitigating actions is assessed as red, amber or green. This RAG guides the reader of the register to understand the true current risk.

A whole range of service risks are kept under observation each quarter.

Risk short name	Primary Risk Category	Secondary Risk Category	Inherent				Actions Progress RAG	Residual			Q1 Comments
			Impact	Likelihood	Risk Rating	DoT		Impact	Likelihood	Risk Rating	
<b>Critical Service Risks</b>											
<b>Safeguarding Children</b>	Service Delivery	Reputation	4	3	12	▶	Amber	4	2	8	There is a focus on maintaining low caseload sizes in order to ensure safeguarding. The target has not yet been achieved across the board but senior management are focused on ensuring recruitment and retention.
<b>Safeguarding Adults</b>	Service Delivery	Reputation	4	2	8	▶	Green	4	2	8	The Adult Multi-Agency Safeguarding Hub (MASH) has been in place a year with a formal launch in May 2019 and is helping to ensure the safety of vulnerable adults.
<b>Failure to revive Salisbury's economy</b>	Reputation		3	3	9	▶	Amber	3	2	6	The council's focus in the south of the county remains on the long-term economic recovery and growth of Salisbury and Amesbury. The team supporting opportunities to revive the high streets, improve the cultural offer and stimulate new growth. The team is also working on a heritage fund bid amongst others and is awaiting decision on HSF bid to accelerate long term progress.
<b>Future Local Government finance funding</b>	Financial	Reputation	2	2	4	▼	Green	2	2	4	The expected local government finance review is likely to be delayed for another year. As a result of the delay the likelihood of an issue is reduced.
<b>Cyber Resilience</b>	Service delivery	Reputation	4	4	16	▲	Red	2	4	8	A new action plan being discussed with directors to develop a whole council approach. The new action plan not yet in place.

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<b>Composite Corporate Risks</b>											
<b>Staff capacity: Recruitment and Retention</b>	Staffing/ People		3	2	6	▶	Green	3	2	6	Staff survey has been completed and individual managers are implementing changes in their areas. As always, there are some significant specific risks in specialist service areas but the corporate level risk is well managed.
<b>Budget management</b>	Financial	Reputation	3	3	9	▶	Green	3	2	6	Monthly reporting to CLT and quarterly to Cabinet help mitigate this risk. There is continued monitoring of projected spend, linked metrics and RAG rating on savings.
<b>Contract monitoring and management (Composite Risk)</b>	Service delivery	Financial	4	3	12	▶	Amber	4	3	12	The team is developing a proposal for contract management which seeks to better understand the real risk across the council by ensuring all job roles include contract management. The proposal should be taken forward during quarter two.
<b>Income Collection</b>	Financial	Reputation	3	3	9	▶	Amber	3	2	6	Regular review of income collection vs budgets included in regular monitoring review. Review of sundry income.
<b>Uncertainty over the type and timing of Brexit and it's impacts mean resources are required for contingency planning and decisions are delayed.</b>	Service delivery	Financial	4	3	12	▶	Amber	3	2	6	Planned actions remain in place across a number of the council's service areas.
<b>Corporate Health, Safety &amp; Wellbeing</b>	Health & Safety		2	2	4	▶	Green	2	2	4	Actions are ongoing and frequently reviewed. The lone working audit has been completed and the new wellbeing platform has been launched.
<b>Information Governance</b>	Reputation	Financial	3	2	6	▶	Green	3	1	3	The corporate level risk is kept low with controls administered by the Information Governance team including a relatively new reporting procedure.